



**Subject:** FW: WHAT IF THEY STILL DON'T DO ANYTHING: How do you report obvious abuse, theft, burglary and attempted murder of a senior?

**From:** "Gloria Roman" <GRoman@css.lacounty.gov>

**Date:** Tue, 3 Jun 2008 11:56:06 -0700

**To:** <[REDACTED]>

**CC:** "Patricia Senette" <PSenette@css.lacounty.gov>, "Minh-Ha Nguyen" <MNgyuen@css.lacounty.gov>, "Roseann Donnelly" <RDonnelly@css.lacounty.gov>, "Sandra Weninger" <SWeninger@css.lacounty.gov>, <mbourret@lasuperiorcourt.org>, <fcowen@lasuperiorcourt.org>

Hello Mr. Gettinger:

We learned that your mother is now permanently conserved by your sister, Sylvia Schmidt. The Probate Court has jurisdiction over investigating allegations of misconduct/crime involving private conservatorships. The Probate Investigator assigned to your mother's case is Michelle Bourret. Ms. Bourret can be reached at (213) 435-8223. Her supervisor, Frank Cowen, can be reached at (213) 974-5859.

If I can be of further assistance, please contact me at the phone number listed below.

Gloria Roman  
Human Services Administrator I  
Adult Protective Services Program & Planning  
VIP/Residential Placement Task Force Section  
Tel: (213) 351-5066  
Fax: (213) 637-0098  
[groman@css.lacounty.gov](mailto:groman@css.lacounty.gov)

This is how the court hides problems  
other authorities refuse to act when  
a court is in control

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**From:** Bob [mailto:[REDACTED]]  
**Sent:** Mon 6/2/2008  
**To:** Patricia Senette; Sandra Weninger; Minh-Ha Nguyen; Roseann Donnelly; Gloria Roman  
**Subject:** WHAT IF THEY STILL DON'T DO ANYTHING: How do you report obvious abuse, theft, burglary and attempted murder of a senior?

Gloria and whom this may concern.....

I have not heard anything from anyone, I know LAPD detectives Stone and Ramirez 213 972-2928 came out to interview my mother again, since my mother had seen the stolen property at Sylvia's Schmidt's home during a rare visit. In fact Gertrude saw the location where Sylvia was hiding the stolen property. When ever Sylvia is asked about this, she states her mother is insane has memory problems, delusional etc. Ask the manager of her home Gladys Broxton who has also reported this to Ombudsman who also came out to interview Gertrude. Gertrude is NOT delusional, has good memory and has said from the beginning that her daughter and son in law Sylvia and Gary Schmidt are behind all this. It's far too simple to discount an 83 year old woman, explaining she is old, mentally ill and incapable or speaking for herself. I've spoken directly with my mother, she's under the impression no one cares, not the Police, the county or the state. Part of the problem is all of the people that have come to investigate never ask questions regarding to the crimes, only minor things like "are you here against your will"? It's unbelievable and something that can happen to ANY senior living in the US, use mail forwarding to steal their mail, gain access to their info then mentally mess with them so they appear confused. All you need do then is call in social services to find a woman at nerves end, without





the ability to pay her bills.....

A very concerned son trying to help  
Robert Gettinger

Patricia Senette wrote:  
Mr. Gettinger,

I will contact our APS unit to determine the status of your inquiry and have them provide you with a status report ASAP.

**Patricia Senette-Holt**  
Executive Assistant/PIO  
Community and Senior Services  
3175 W. 6th Street, Suite 302  
Los Angeles, CA. 90020  
213.738.2065 Telephone  
213.280.4144 Cell  
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[psenette@css.lacounty.gov](mailto:psenette@css.lacounty.gov)

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**From:** Bob [REDACTED]  
**Sent:** Thursday, April 17, 2008 8:09 PM  
**To:** Patricia Senette  
**Subject:** How do you report obvious abuse, theft, burglary and attempted murder of a senior?

Thank you for your time and effort to read this, seems like no one will listen or believe what's going on here.

Gertrude Gettinger  
DOB 12-11-1924  
Regency Park Oak Knoll assisted Living  
255 S. Oak Knoll Avenue  
Pasadena, California 91101  
Tel: 626-578-1551  
Fax: 626-584-5719

In a nut shell what happened here is mid 2006 my sister and her husband "Sylvia and Gary Schmidt" of 2371 Cumberland Rd San Marino, CA 91108-2106 (626) 395-9737 had Gertrude's mail forwarded by forging a mail forwarding request form which stopped all her bills, credit cards, documents from being delivered. That same month with a spare key they illegally entered Gertrude's home and stole (all ) of her current documents, deed, banking books, address book, green card, they took it all plus \$10k cash and





her jewelry. See police report Gertrude filed Sept 28, 2006 DR 06-06-28425 for Burglary. Even on the police report it states Sylvia was trying to convince Gertrude to do a power of attorney against her wishes.

Gertrude was FULLY capable of taking care of herself in 2006, she was still driving her car and going to work.

She worked for this woman for many years  
Westheimer, K Z  
204 S Bedford Dr  
Beverly Hills, CA 90212-3723  
(310) 553-9833

The woman above was aware of what was going on, however Gertrude told her she could handle the situation on her own. They tried to help her with a lawyer, Police etc. but she refused. Sylvia later contacted her and told her Gertrude was insane and she was part of the cause.

Jinsu Lee (Plumber for Gertrude and Sylvia)  
213 248-6863 cell  
818 241-7832 home  
323 969-7061 work

The plumber above has been doing work for Gertrude for years and was called to Gertrude's home when it appeared Gary, Sylvia's husband had damaged the fresh water pipe going to the home. Gertrude found a mysterious hole in the ground and one of Gary's tools next to it. The plumber also witnessed this and knew something was odd, he has info about all of this. Ralph Velasco info below was married to Sylvia for about 15 years. Gertrude not having her address book called people where she could remember their phone numbers by heart. She called Ralph and told him about what was going on and asked him to come over and help. Sylvia called Ralph and told him NOT to go that Gertrude was crazy and to stay clear.

**Velasco, Ralph**



On April 4th 2008 there was a court hearing in Pasadena  
10:03 am in department A at 300 East Walnut Ave., Pasadena, CA 91101  
Hearing-Confirm Sale of Realty Judge Coleman Swart

About 12 people attended this hearing having been informed about what was being done to Gertrude to protest and give statements. Sylvia Schmidt ran into Ralph Velasco and Ronnie Dorwart and stated to them: "What does it matter she will be dead by next year anyway". Both these people contacted Pasadena PD to report what they felt was a death threat. Both these men had also spoken to Gertrude who told them she was in fear of Sylvia, Sylvia had told her to her face several times "I wish you were dead". Sylvia is in control





of Gertrude's medications, she also goes out to buy the medications.

Sylvia states that Health Services persons suggested to her to file for a conservatorship around Dec 2007, however even the Police report of 2006 has info that she was pushing for this in 2006. Gertrude is 83, while a senior she is not insane, does not appear to have Alzheimer's or the degree of dementia that Sylvia and Gary Schmidt claim she has. Gertrude was able to drive her car and go to work, do gardening, collect rent and pay her bills all on her own up until Sylvia and Gary Schmidt got involved around mid 2006, they changed the locks on her residence so she could not leave her home in fear that someone would get inside. Locks were also changed on the other apartments in the complex which Gertrude owned and maintained for over 30 years. The purpose of this was to enter the other units and attach an additional phone line for which Sylvia and Gary could call people, police etc and make it appear Gertrude was calling. Gertrude found this phone line in the apartment next to her and attempted to remove it. She had to break into that apartment since she was locked out. Gertrude also found listening devices in a smoke detector in her unit, plus a wire that came out of a light switch in her bedroom and went downstairs via a newly drilled hole to the unit below her. Note, these units had been vacant for several years. The building was loan free and paid off so Gertrude having had some bad tenants decided not to rent the units. She did NOT need the money, she was receiving \$42k a month in bank account interest, approx \$500 a month from Social security and \$700 a month from the one tenant she still had. It's been brought to my attention (by a neighbor) that the sole tenant was also in on this scam "Rachel Wells" who's motive was low or free rent.

Sylvia found out that by stealing her mail that Gertrude had a net worth of about 1.3 Million in bank accounts and a property worth about 1.1 million for a total of 2.4 million. Sylvia was taken off the trust for the bank accounts and property around year 2000 since she was not trusted by Gertrude and had done things Gertrude did not approve of. I have a letter from 2006 where Gertrude writes to her best friend in Salzburg Austria (her home country) and they arrange for Gertrude to come to Austria to retire. When Sylvia found out about this she started this elaborate plan to make it appear Gertrude needed to be institutionalized.

It appears to have worked this way, take all Gertrude's documents, birth certificate, passport, deed, bank info and utility bills by breaking in with a spare key only Sylvia knew about that was hidden outside. Stop all future mail from coming to Gertrude's home. Note Gertrude took down her mail box since at first she felt the mail was being stolen





when it stopped coming. Each apartment has a door slot as well as mail box, she wanted the mail person to put the mail in the door slot not knowing it was being forwarded instead. Once inside Gertrude's apartment they stole all the keys to all the other units, Gertrude's car etc. She was a prisoner of her own home and could not leave in fear that someone would get in since she could not lock her doors and had no keys. She was forced to nail up boards to keep the doors locked. She walked several miles to a hardware store to buy new locks, however within days the locks where changed again. Gertrude knew who ever was coming in at night was someone she knew, her dog would not bark at them which led Gertrude to suspect it was Sylvia and Cary Schmidt. Now Gertrude without money, credit cards, use of her car could not buy food or water. The phone began ringing day and night, sometimes they caller would hang up and other times they would listen. Gertrude could hear someone typing on a computer and a television in the background during these calls. The same sounds she was familiar with when she called Sylvia and Gary Schmidt during normal calls. These calls interfered with Gertrude's sleep patterns, she contacted and changed her phone number approx 6 times in one month. But the calls continued, since the bills and service orders were now going to Sylvia, she only had to see the new number on the service order which was mailed to Gertrude. Since GAS and ELECTRIC were shut off since Gertrude could not pay a bill she as not getting she lacked heat and the ability to cook. Prior to the gas being turned off Gertrude found her kitchen stove altered, the gas pipes had been taken apart so if she turned on the gas and ignited a flame it would have caused a deadly explosion. Sylvia having taken Gertrude's address and phone book she contacted her friends and told them Gertrude had gone insane and not to contact or go see her. She had even convinced one friend Anna-Marie Clark to sign a document stating she was insane in attempt to take her property away from her.

There is much more info and details about all of this, the cover up is that Sylvia and Gary Schmidt would always twist the truth to suit them. When Gertrude complained of people spying on her and entering her home (which is true) they turned it into little green men or "unnamed parties outside" that were doing this. The goal was to get social services "Mr. Bustamonti" to believe Gertrude was insane and unable to care for herself, that her apartment was a danger to her or others. Another fact that right before the social services were called end of 2006 Sylvia and Gary Schmidt broke in again using a key and made a mess of Gertrude's apartment to make social services think Gertrude damaged the place. Gertrude was starved by not being able to go to the store, her stove was taken apart so she could not cook, her





electric

turned off by Sylvia and Gary so she could not refrigerate things. Then she was unable to sleep due to the constant phone calls to harass her. Imagine going without food and sleep for a month, you would become delusional and lack nutriments to function. When social services stepped in when called by Sylvia at the right time they found what Sylvia wanted them to find, a woman who could not care for herself. Sylvia did not wait even a week for Gertrude to recover or hear the diagnosis by the doctors. She filed for a conservatorship within days. Gertrude was given a court appointed attorney by the country "Violet Boskovich" who saw Gertrude at her worst during the first day this took place. From that day on, Sylvia and Gary Schmidt convinced Violet that Gertrude was insane and not to listen to her. Gertrude begged Violet to listen only to have Violet ignore her, it's stated in documents that Gertrude tells her "does this mean you don't believe me?". I've personally tried contacting Violet via email and telephone calls to inform her something is wrong. She insists Gertrude is insane and that I should go along with what Sylvia and Gary Schmidt are doing. In fact Gertrude has hand written notes stating she does NOT want to sell her property and that Violet Boskovich should be fire since she is not serving her best interests. The judge seems to ignore this plead for help as well as the county. April 11th 2008 Boskovich knowing that Gertrude DID NOT want to sell her homestead of over 30 year told the court to sell it.

April 11th 2008 Sylvia and Gary Schmidt presented the court with documents as to why the property should still be sold. In those documents she included a letter from a doctor named:

Paul Liu MD  
2233 Huntington Drive Suite 12  
San Marino CA 91108  
626-796-0821

The letter was used by Sylvia to state Gertrude Gettinger's current condition, yet it was dated over one year ago. I stopped by the doctor's office that day and asked them to verify the letter. They were very surprised to see the letter and noted that the DATE of the letter had been altered by Sylvia Schmidt. They also told me that Sylvia had told them she was not going to use this letter. That Sylvia had requested a letter from them for Gertrude's insurance company. During the letter writing process Sylvia had become angry, threatening and used foul language when the doctor would not write the letter as Sylvia wanted it written. IE. much worse diagnosis then the truth. The doctor asked Sylvia to leave and not return. Yet now a year later Sylvia includes this letter in a court document. With a different date. The doctor told me personally that my mother Gertrude was in excellent condition and the only issue he found with her was when she talked about the strange things that had gone one, ie someone listening in on her, booby trapping her stove, people breaking in and stealing her belongings, boarding up her





doors

to keep people out. All of which sound crazy when Sylvia and Gary are standing by to tell the doctor their story and that Gertrude's is not true. YET it is true and can be verified by many people.

I was also told by Sylvia that my mother was insane and that I should not visit her or it would mentally damage her just by my presence. So I waited, when I found some court documents on my own I noticed some issues and that Sylvia was lying to me. So then I acted.....

As stated I have volumes of evidence, documents. people's names, witnesses etc. I can be contacted at

Robert Gettinger (mailing address)  
10153 1/2 Riverside Drive #153  
Toluca Lake, CA 91602

Home address

[REDACTED]

818 232-7938 home

[REDACTED]

Gloria Roman wrote:

Bob:

Are police still involved? If so, contact them for the outcome of their investigation.

In any case, please forward name, address and date-of-birth of your mother and I will send a Social worker out immediately to investigate your allegations. Please contact me if you'd like to discuss your concerns further. But send me the above information as soon as possible so Adult Protective Services can begin their investigation.

Thanks.

Gloria Roman  
Human Services Administrator I  
Adult Protective Services Program & Planning  
VIP/Residential Placement Task Force Section  
Tel: (213) 351-5066  
Fax: (213) 637-0098  
[groman@css.lacounty.gov](mailto:groman@css.lacounty.gov)

-----Original Message-----

From: Bob [mailto:[REDACTED]]  
Sent: Thursday, April 10, 2008 3:57 PM  
To: Gloria Roman  
Subject: Abuse of a Senior

Hello,

How do I go about reporting abuse of my 83 year old mother, she states her daughter Sylvia Gettinger Schmidt has stolen and is stealing from her. I have the police report from early





2006 which Gertrude informed me about that outlines the start of mail forwarding, theft of all her documents, cash and banking info. There also appears to be starvation and altering a gas operated kitchen so that when Gertrude turned on the stove it would create an explosion. This is just a very short statement about a 18+ month ordeal where it appears Sylvia Schmidt is committing several crimes against an elderly person.

If this email should be sent to someone else please info me who I can contact.

Thank you  
Robert Gettinger

